

BCC — ClientGenie

The next level of Notes Client Administration



save secure automate save secure automate save secure automate save secure automate



- Analyze and optimize Notes environment
- Automate initial Notes client setup
- Simplify daily Notes client administration
- Speed up server consolidations and domain migrations
- Centrally manage users' IDs for password recovery
- Better support your mobile and roaming users
- Support application rollout and Lotus Notes version upgrades





Central Client Management

save secure automate save secure automate save secure automate save secure automate

BCC_ClientGenie Features

- Definition of standards for automated initial configuration of Lotus Notes clients
- Central administration of workspace pages, database icons and bookmarks: add, change, position, remove
- Management of replicas and replicator pages, automated local replica creation
- Management of notes.ini client settings using profiles
- Management of toolbar settings: hide, position, extend
- Configuration of location and connection documents, accounts and cross certificates
- Local database protection and server access control on runtime
- Advanced features for execution of agents, running pre-configured actions, starting external applications
- Analysis and data collection (client version, local databases, OS, user IDs)
- Roaming user support, incl. address book, workspace, bookmarks, locations (IP detection, Citrix)
- Mass changes for infrastructure projects
- Integrated BCC_Zip file attachment compression and management (size limits and file type restrictions)
- Workspace themes: face lift for Lotus Notes desktops
- Data storage of desktop, bookmarks and replicator page in XML format: for backup, roaming and roll-back
- One-time, temporary & permanent configurations

The daily administration of Lotus Notes workstations is one of the most time consuming and complex tasks in Notes and Domino environments. Organizational changes such as mergers or acquisitions entail additional challenge. Administrators looking for an efficient process to manage their daily Notes client management tasks and support infrastructure projects will find the perfect solution in BCC_ClientGenie.

BCC_ClientGenie provides a centralized management solution to control users' Notes desktop elements. Standardized client configurations help to reduce the administrators workload and increase employees' productivity. Mass changes can also be set up and controlled by BCC_ClientGenie for changes to client installations during domain migrations and server consolidations. One of BCC_ClientGenie advantages is that it uses a NO BUTTON approach to eliminate the 'user bottleneck'.

ID	Username	Release	Homeuser	Program directory	Data directory
1	Windows XP Service Pack 2	7 (Release 7.0.2600.5512)	LN\M01\SRV\BCC	D:\Lotus\IP\Notes	C:\Data\Notes
2	BCC_Admin\BCC_AdminTool	6 (Release 6.5.35)	Server\BCC_AdminTool	C:\AdminTool\demo653	C:\AdminTool\demo653\data
3	BCC_Admin\BCC_AdminTool	6 (Release 6.5.35)	Server\BCC_AdminTool	C:\AdminTool\demo653	C:\AdminTool\demo653\data
4	Mitsubishi1\BCC	7 (Release 8.0.1)	LN\M01\SRV\BCC	C:\Programme\Lotus\Notes801	C:\Programme\Lotus\Notes801\Data
5	Mitsubishi2\BCC	7 (Release 7.0.2600.5512)	LN\M01\SRV\BCC	D:\Lotus\IP\Notes	D:\Lotus\IP\Notes\Data
6	Mitsubishi3\BCC	8 (Build V05_M1_0530008)	LN\M01\SRV\BCC	D:\Lotus\Notes 88BETA EN	D:\Lotus\Notes 88BETA EN\Data
7	Mitsubishi4\BCC	7 (Release 8.0.1)	Dakunba\BCC_Mike	D:\Lotus\Notes 801EN	D:\Lotus\Notes 801EN\Data
8	Mitsubishi5\BCC	6 (Release 6.5.35)	Dakunba\BCC_Mike	d:\V05\Domino\Notes	d:\V05\Domino\Notes\data
9	Windows XP Service Pack 3	7 (Release 7.0.2600.5512)	SS\TLN01\Net	C:\Programme\Lotus\Notes7	C:\Data\Data_test

Inventory database - entire environment in check

Low effort, high value

With BCC_ClientGenie organizations can reduce the cost of ownership for their Lotus Domino and Notes infrastructure, enhance the productivity of their end users and lower help desk call volume for client configuration issues. BCC_ClientGenie does this by providing the framework of key elements to client management and extending administrators' power of control in the Notes environments. BCC_ClientGenie is a comprehensive and feature rich Notes client administration solution that is simple to install and use.

Analysis: know your audience

BCC_ClientGenie collects all the client information such as operating system information, Notes program and data directory, location and connection documents, replicas and replication settings without any user impact. Even collection and protected storage for users' ID files is possible.

Definition of corporate standards

BCC_ClientGenie allows you to take total control over your organization's Notes Client installations. You can apply a corporate standard to users' Notes workspaces and pages, provide access to required databases, add or change location and



Reliable project support

save secure automate save secure automate save secure automate save secure automate

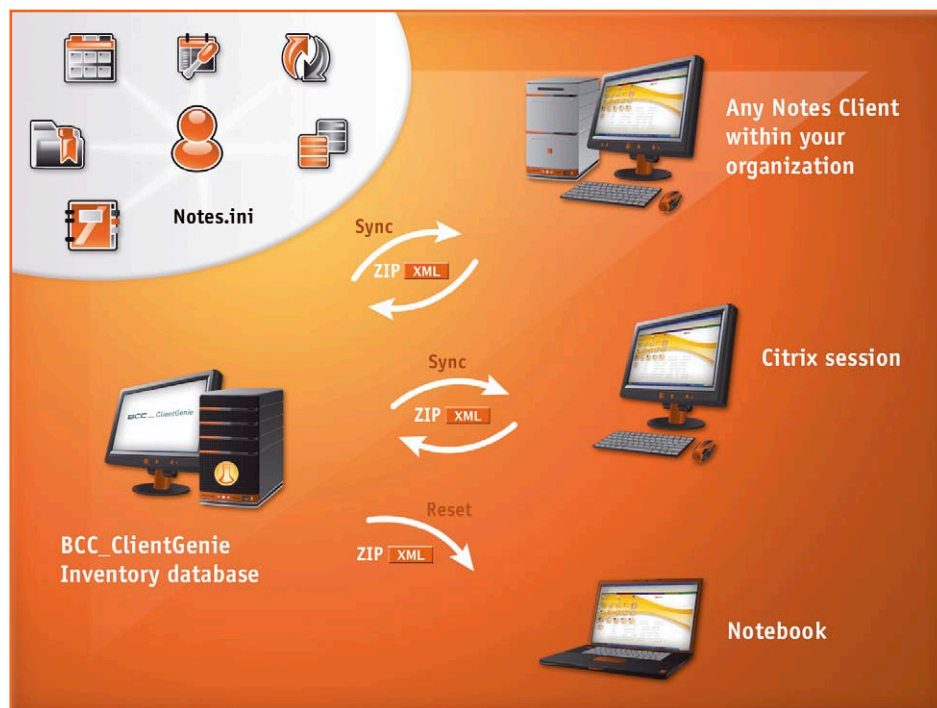
connection documents, and much more. With release 5, restriction rules extend the range of control, as administrators can dictate server access and prevent database operations at runtime.

Change Management and Monitoring

BCC_ClientGenie updates users desktops based on configuration documents in a central control database. These documents can change, add or edit desktop items such as location or connection documents, icons, bookmarks, replicator page entries and other client attributes. Intelligent application design allows for the execution of conditional changes. The update process is tracked for reporting or troubleshooting and detailed reports about updated configurations for each user is provided.

Advanced actions

In addition to implementing corporate standards and managing changes, administrators can run custom LotusScript code, imported agents or external applications. They also can activate predefined actions provided in release 5 such as carrying out template changes to local databases, roaming of any defined files, or deleting private views. These actions eliminate the need for custom development of LotusScript agents and give administrators (and possibly help desk staff) a very fast and effective tool to correct and manage issues not related to desktop standard processes.



Intelligent storage and synchronization of the entire client configuration

BCC's administration solutions family

BCC's proven experience in administration processes has laid the foundation for a complete process oriented management system that will control, automate and manage all aspects of a Domino administration. The integration of BCC_ClientGenie with the other administration tools such as BCC_AdminTool provides the complete start-to-end life cycle and management of a Notes user.

Why BCC_ClientGenie?

BCC_ClientGenie is a feature rich solution that covers all aspects of managing the Notes clients:

Notes Client Administration in the daily business

- Define and deploy standard client profiles
- Carry out changes to client configuration
- Monitoring and analysis of the environment
- Control local database operations and server access at runtime
- Provide central support on client problems
- Support roaming and mobile users

Support for Domino project changes

- Automating domain consolidations or migrations
- Server relocation and recertifications
- Notes Client release updates
- Roll-out of applications



More solutions for your infrastructure

save secure automate save secure automate save secure automate save secure automate



BCC Unternehmensberatung GmbH

Frankfurter Straße 80-82
65760 Eschborn

Tel.: +49 6196 64040-40
E-Mail: sales@bcc.biz

Web: www.bcc.biz

About BCC

BCC is a leading supplier of IBM Lotus Notes and Domino management tools. Based near Frankfurt, Germany, BCC has been developing software for Lotus Notes and Domino platform and providing project support to customers for more than ten years. BCC's software helps organizations increase system and process security, automate Domino administration, and reduce the total cost of ownership (TCO) for their Notes and Domino infrastructures. More than 3 million users at almost 600 customers trust BCC solutions.

BCC's Portfolio:



SYSTEM

- BCC — AdminTool • User- and Group Management
- BCC — DBTool • Database Management
- BCC — DominoProtect • Server Security



CLIENT

- BCC — Zip • Attachment Management + ZIP Compression
- BCC — ClientGenie • Notes Client Management



COMM

- BCC — Charon • Unified Messaging with Fax, SMS, Voice & more
- BCC — MailProtect • E-Mail Management, Security & Compliance



IBM Lotus software

© 2009 BCC Unternehmensberatung GmbH
 - All rights reserved.
 - All information contained in this document is subject to change without notice.
 - All BCC product names are registered trademarks of BCC.
 - Lotus Notes, Lotus Domino and WebSphere are registered trademarks of IBM Corporation.
 - Other company and product names may be the trademarks of their respective owners.